

The quality of online courses in the students perception

Ghencea Cristina, Todos Petru, Vîrlan Petru
Technical University of Moldova
Chişinău, Moldova

todospetru@yahoo.fr, ghenceacristina@yahoo.com, aec.virlan87@gmail.com

Abstract — Ensuring the quality of online learning in higher education institutions is a growing concern in recent years. While several studies have focused on the perception of the quality of online education by academic staff and administrators, this research is based on student perceptions. This study used qualitative methods to investigate the perceptions of students from the Technical University of Moldova on the quality of online courses based on their own online learning experiences. A survey was conducted with students taking part in online courses on the university platform and their perceptions about online courses, their positive and negative experiences were examined. Factors contributing to these experiences have also been identified. Findings can be used by teachers to understand students' perceptions about the quality of online courses and, ultimately, to improve their online training practices.

Keywords — online course; statistical analysis; opinions; students' perception; quality assessment.

REFERENCES

- [1] Bianco, M.B. and Carr-Chellman, A.A., Exploring qualitative methodologies in online learning environments. *Online learning communities*, 2007: p. 299-317.
- [2] Kearsley, G., *Online education: Learning and teaching in cyberspace*. 2000: Wadsworth Publishing Company.
- [3] Volery, T. and Lord, D., Critical success factors in online education. *International journal of educational management*, 2000. 14(5): p. 216-223.
- [4] Paulsen, M.F., Experiences with learning management systems in 113 European institutions. *Educational Technology & Society*, 2003. 6(4): p. 134-148.
- [5] Allen, I.E. and Seaman, J., *Sizing the Opportunity: The Quality and Extent of Online Education in the United States, 2002 and 2003*. Sloan Consortium (NJ1), 2003.
- [6] Allen, I.E. and Seaman, J., *Online Report Card: Tracking Online Education in the United States*. Babson Survey Research Group, 2016.
- [7] Oblinger, D. G. (1998). Technology and change: Impossible to resist. *NCA Quarterly*, 72(4), 417-431.
- [8] Bennett, J.F. and Bennett, L.B., Assessing the quality of distance education programs: The faculty's perspective. *Journal of Computing in Higher Education*, 2002. 13(2): p. 71- 86.
- [9] Goodwin, B.N., *A study of the perceptions and attitudes exhibited by distance education students and faculty at the University of Phoenix ONLINE program*. 1995.
- [10] Noriko, H. and KLING, R., Students' Distress with a Webbased Distance Education Course: An Ethnographic Study of Participants' Experiences. *Turkish Online Journal of Distance Education*, 2003. 4(2).
- [11] Song, L., Improving online learning: Student perceptions of useful and challenging characteristics. *The internet and higher education*, 2004. 7(1): p. 59-70.
- [12] Howland, J.L. and Moore, J.L., Student perceptions as distance learners in Internet-based courses. *Distance education*, 2002. 23(2): p. 183-195.
- [13] Clark, D., Psychological myths in e-learning. *Medical teacher*, 2002. 24(6): p. 598-604.
- [14] Dwyer, F., Assessing strategies for developing effective and efficient text for distance education: Traditional and electronic. *International Journal of Instructional Media*, 2003. 30(1): p. 11.
- [15] Fraenkel, J.R. and Wallen, N.E., *How to design and evaluate research in education*. 2003: McGraw-Hill Higher Education.
- [16] Glesne, C., *Becoming qualitative researchers: An introduction*. 2015: Pearson.
- [17] Online course evaluation questionnaire. Available from: <http://elearning.utm.md/moodle/mod/questionnaire/view.php?id=29387>.
- [18] Glaser, B. and Strauss, A., *The discovery of grounded theory: strategies for qualitative research* Aldine Publishing Company. New York, 1967.
- [19] Husson, F., Lê, S., Pagès, J., *Analyse de données avec R*. 2016.